



Uccello Marketing Pty. Ltd. (Uccello) is committed to making people's lives easier by providing elegant assistive technology.

The ADAPT (www.adaptbydesign.com.au) methodology shall be utilised as the Quality Management System and will be integrated within all of Uccello's business processes.

OUR VISION

To be regarded as an industry leader across the assisted technology sector through a commitment to drive organisational excellence and the delivery of the following primary business goals:

- Ensuring customer satisfaction by managing and meeting or exceeding their needs and expectations.
- Delivering elegant, quality products, right first time, within budget and to schedule.
- Being proactive in attracting and retaining the confidence and trust of clients and stakeholders through the delivery of a consistent high quality products.

OUR OBJECTIVES

To achieve our vision, we shall:

- Provide leadership with the purpose of ensuring the provision of aligned quality policies and plans that support the company's strategic direction
- Develop positive relationships with all stakeholders through effective supply chain management and partner with customers and suppliers with compatible, values and goals, robust systems and processes
- Apply value-added thinking to eliminate process and systemic waste
- Apply uniform risk management for all suppliers
- Support sustainable improvement by utilising fact based, data driven decision making and standard work practices and visual management techniques
- Practice a culture of open communication where the reporting of problems is encouraged, proactively managed and supports an "ever-better" environment
- Undertake performance evaluations of our business to improve our systems, processes and deliverables for all stakeholders
- Comply with applicable legislation, regulations, standards and specifications.

Jonathan Billington - Director

Gary Williams - Director

Date: July 2017